

iVoice

Our technology speaks for itself!™

Speech Enabled Name Dialer

There are billions of people in the world. Although all of them are not in your address book, when you need to find that one person to call for a meeting, it seems as if everyone is listed twice, except that one person you really do need to call. What you need is someone to organize your contacts and make them available to you, whenever and wherever you need them, instantly. What you need is the Speech Enabled Name Dialer from iVoice, Inc.

The Speech Enabled Name Dialer imports all of the names and telephone numbers from your existing Microsoft Outlook, ACT, Gold Mine or other contact management software and can automatically connect you with anyone you ask for. You simply pick up the phone, tell the Name Dialer the name of the person you want to contact, and the Name Dialer finds the telephone number and dials for you. All of your contacts are made available, by name, at anytime, from anyplace.

The Speech Enabled Name Dialer password protects your contacts so that outside callers cannot access your personal contacts. In addition, contacts from different employees are stored individually and are also password protected. Each employee can access only their contacts, and contact telephone numbers are stored separately for each user. The Name Dialer allows you to specify which telephone number, for example, cell phone, work phone, home phone, etc. for contacts with multiple telephone numbers. Allow the Speech Enabled Name Dialer to become your personal assistant today and contact all of the right people, at the right time.

Superior Name Accuracy – even for directories with thousands of contacts, the Name Dialer maintains a superior high accuracy of name recognition

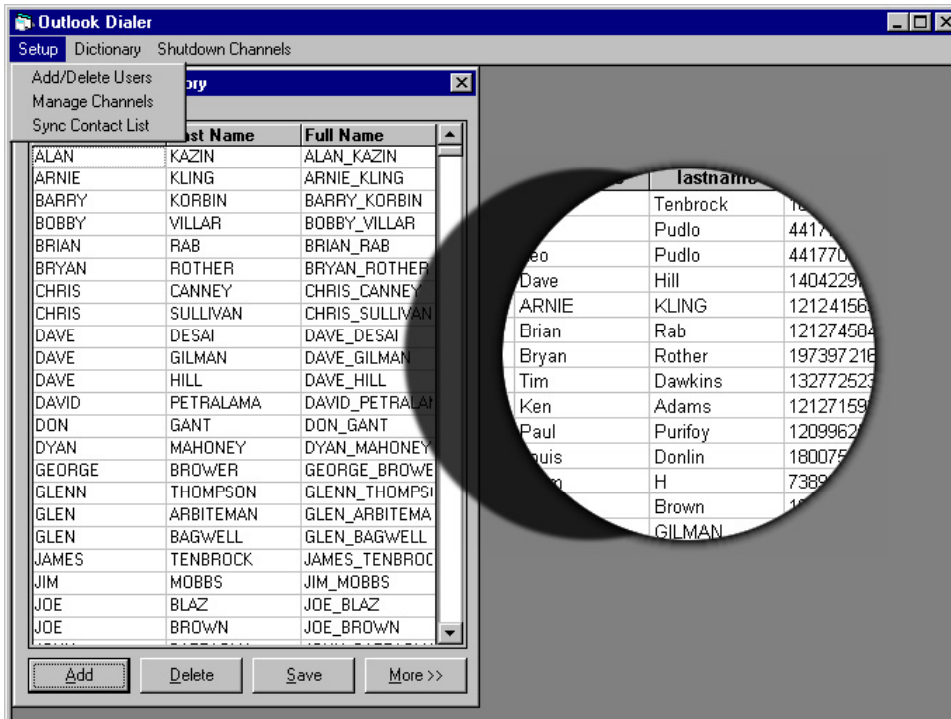
Compatibility – allows you to import your existing contacts from popular contact management software such as Microsoft Outlook, ACT, and Gold Mine.

Secure Contact Management – password protection for all contacts. From within the office, calls can be made direct or you can configure password protection. Externally all calls require your extension and password.

Smart Out Dialer – allows you to specify which telephone number to dial if a contact has multiple listings for cell phone, home phone, or work phone.

Name Dialer Features

The Speech Enabled Name Dialer from iVoice, Inc. is a powerful package designed to meet the needs of the largest corporations as well as small offices. The Name Dialer offers many unique features including:



- Allowing callers to barge-in on the Name Dialer prompts at any time
- Recognizing virtually any voice and accent
- Ability to operate on existing server hardware
- Acting as your own personal assistant
- Decreasing time spent searching and dialing contact telephone numbers
- Quickly imports existing contact information from Microsoft Outlook, ACT, and Gold Mine

Each feature of the Name Dialer incorporates iVoice's extensive application and voice-recognition experience and testing—reducing the need for specialized experts to perform tasks that should be simple for the average user to perform.

Voice Dialing

Voice dialing, provided by the iVoice Name Dialer, is the latest trend in the telephony industry. The Name Dialer makes dialing the phone as easy as saying the name of the person or place you want to call. Pick up the telephone, say the name of the person you want to call, and that person is instantly called for you. Voice dialing means you won't have to memorize numbers, look them up, or waste time trying to remember where you left your address book. The Name Dialer contact list allows you to place a call based on company name or contact number, giving it superior flexibility.

The iVoice Name Dialer allows you to use voice commands to dial anyone in your address book. For contacts who have a cellular phone, home telephone number, work telephone number, or other listing, you will be asked which number you want to contact them at. The Name Dialer makes calling contacts easy and effective.

Multi-User Management

Both at home and in the office, more than one person is likely to use the telephone. The Name Dialer allows you to set up or import individual contact lists for multiple users. All contact information remains secure and private with password protection. In addition, the Name Dialer stores contacts for each user individually meaning that users with the same contact name and different telephone numbers do not interfere with one another.

Global Availability

The Name Dialer can be accessed from any telephone within your home or office, or from the outside world, using virtually any telephone. From within your home the name dialer will ask for a user identification number and password if multiple users are configured. In the office, the Name Dialer checks your calling telephone extension and asks you to enter your password. When you are out of the office and need to make a call, you can call the Name Dialer, enter your extension or identification number along with your password and have access to your complete contact list. With the global availability of the Name Dialer, you always have access to your contact list, just ask the Name Dialer to call for you.

Easy Integration

The Name Dialer has an intuitive graphical user interface that makes data transfer between your existing contact management software and the Name Dialer fast and easy. When using Microsoft Outlook, you simply tell the Name Dialer which mailbox you want to import an address book from, and with the proper Outlook configuration, the Name Dialer connects to your local exchange server and automatically imports all of the contact information. There is no further configuration needed and no tricky pronunciation keys to apply.

Recognizing Millions of Words

The iVoice Speech Recognition Engine is currently being used in various applications in hundreds of sites, processing thousands of words every day. When names are imported into the Name Dialer from your existing contact management software, the Name Dialer automatically adds the proper pronunciation of the name to its internal dictionary. The Name Dialer can automatically recognize virtually all words in the English language in addition to words in Spanish, French, and German.

Voice Dial Tone

A standard Name Dialer installation will allow you to pick up the telephone and dial the Name Dialer's PBX extension. Once connected you can say the name of the person or company you want to contact. However, for companies wishing to use the Name Dialer for a voice dial tone, the PBX can be programmed so that when a phone is picked up, the end user is automatically connected with the Name Dialer and can begin saying the name of the person they wish to contact immediately. Once you are connected with the person dialed, the Name Dialer releases the line and is ready to accept another call.

Scalable Architecture

The Name Dialer can be configured to handle callers differently on each incoming line. Using standard Dialogic voice processing boards, the Name Dialer can range from a 2 port system up to a 256 port system, suiting the needs of virtually any company. Each port can be configured to execute a pre-configured access script allowing or disallowing outside callers and activating or deactivating passwords.

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